

Time Warner Cable is moving towards a higher-quality, digital-only experience to provide better picture and sound, more HD channels, and more robust Internet speeds. Delivering channels in digital format is one way we continue to improve the quality of our service.

Starting on or about October 8, 2013, WLXI (Ch. 8) and WGPX (Ch. 16) as well as local Public, Educational and Government access programming will be delivered in digital format only. These channels will remain in your existing package however they will only be viewable with digital equipment, such as a TWC-supplied digital set-top box, Digital Adapter or CableCARD™* (see equipment requirements on back). Note that this will not affect your local Public Broadcasting Service (PBS) station(s) which will continue to be carried in their current format(s) without change.

Please note you do not need to take action if all of your TVs are connected to a digital set-top box (like a TWC cable box), Retail CableCARD™ device or if your digital television is equipped with a QAM tuner.

If you want to view these channels on TVs that are not currently connected to digital cable equipment, you may between now and December 8, 2013 request Digital Adapters and remote controls free of charge through January 1, 2015. Beginning January 1, 2015, each of those Digital Adapters will cost \$1.50 a month.*

It's easy for you to order Digital Adapters. Order online at twc.com/digitaladapter or call 1-855-286-1736 to speak to a Customer Care Representative.

If you have a TV with a built in digital cable tuner (QAM or ClearQAM) please note that you will continue to be able to view this programming without additional equipment on the following channels1:

We're committed to bringing you the high-quality entertainment and communications services you deserve. We appreciate your business and thank you for choosing Time Warner Cable.